

ASINELLI TOWER – RULES AND REGULATIONS

Warning: We strongly advise against visiting the Asinelli Tower, anyone with difficulties walking, heart ailments, asthma, vertigo, claustrophobia and generally anyone who has a condition that is exacerbated by physical exertion.

Inside the tower, you **MUST NOT**:

- Consume any kind of food or drink except water
- Carry voluminous purses or backpacks *
- Bring animals
- Touch or damage the structure
- Access any areas that are not part of the marked tour
- Smoke

You may take photographs or video for non-commercial use, but you may not use flash or tripod. Any exceptions to this rule must be first approved by the Tower Director.

Surveillance personnel are on hand to indicate the correct tour areas. They are also charged with security and making sure your stay in the Tower is enjoyable. You must follow their instructions at all time. Refer exclusively to Tower surveillance personnel with your requests or in case of need.

Personnel may ask you to exhibit your ticket while in the Tower, please keep your ticket until the end of your visit.

In the case of an kind of emergency, please carefully and quickly follow the instructions of the surveillance personnel.

It is forbidden to commit actions that might compromise the safety of persons or of the building itself. Please report any inappropriate actions or incidents to personnel. In the case of attempted illegal activity urgent measures may be taken, for example, the Tower may be closed down, or personnel may control visitors at the exit.

In the case of fire or any other emergency, stay calm. If the Tower needs to be evacuated, please do so in a disciplined manner, following the instructions of Tower personnel.

Management has the right to take any measure deemed necessary, to guarantee the safety of visitors, staff and the Tower itself. For example, at their discretion, they may block access to the Tower on the part of individuals who are behaving inappropriately. In this case, the purchased ticket will be refunded in full.

Management is not liable for damage to persons or things caused by visitors. Visitors who damage the inside of the structure will be held responsible, and will be charged for any damage incurred.

Children may access the Tower only if accompanied by an adult. Parents or legal guardians are responsible for the children and their actions throughout their visit to the tower.

It is severely forbidden to leave waste anywhere in the Tower.

The visitor must respect normal rules of conduct and in particular they must:

- Follow the instructions posted on signs;

- Obey the instructions given by Tower personnel;
- Avoid entering the structure if their personal condition is incompatible with the requirements of the visit (climbing many flights of stairs).

Visitors must behave responsibly and with care, being careful to follow the instructions and rules described by Tower personnel.

Those who do not follow these rules may be forced to leave or in the case of illegal actions, they may be reported to the police.

To make the best of your visit to the Tower we suggest wearing comfortable shoes and clothing (no high heels).

There are surveillance cameras in some areas of the Tower. They are used exclusively for the security and safety of the visitors and property. As per Italian law, the images are observed only by security personnel and by the legal Authorities, if requested.

* Purses, bags, backpacks and/or other containers may be inspected upon entry to the Tower and during the visit. This security control is limited to the personal effects of visitors in order to check for objects that might be unsafe for visitors or might damage the building. Personnel will ask visitors to show the content of their bags, backpacks, cases etc... By requesting entry or purchasing a ticket for entry, visitors have accepted without reserve that such controls may be performed by Tower personnel in the respect of applicable law and these rules. Management reserves the right to prohibit entry to any persons who refuse such controls, as described above, and may report refusal to the Authorities.